

ELAN APRIL UPDATE

Next steps from mobile money workshops; data protection in Nigeria; and ELAN survey results!

HOW DO MOBILE MONEY PROVIDERS VIEW HUMANITARIAN PROGRAMMING OPPORTUNITIES?

Together, the ELAN and NetHope explored the experience of African service providers in their new research: "[Mobile Money Transfers for Humanitarian Assistance & Development Programming: A Service Provider Perspective](#)".

Based upon interviews with six service providers (SPs), the report revealed that while the digital bulk payments market is quite new, service providers value their work with NGOs. Recommendations for building upon this goodwill to improve program quality include:

- Better defining the specific roles SPs and NGOs hold to bridge divides;
- Mapping deployments to proactively identify and solve challenges;
- Conducting well-structured pilots.

MARCH DEVELOPMENTS: MOBILE MONEY, DATA PROTECTION AND MORE!

CRS and Mercy Corps Talk Data Protection in Nigeria

Is data protection founded on tools and policies, or active problem-solving? CRS and Mercy Corps debated these questions in Abuja in March's data protection workshop. Participants were introduced to the data life cycle, mapped current data management activities, assessed risks/threats, and developed incident response plans.

Keep an eye out for a case study synthesizing the workshop's findings. Examples from Nigeria will also be incorporated into the forthcoming Data Management and Protection Starter Kit.



They're talking about data protection and they're still smiling! Participants from the data protection workshop in Nigeria.

Online Handbook: Data Protection Laws of the World

DLA Piper's [Data Protection Laws of the World Handbook](#), a web-based resource, can help you understand the key privacy and data protection laws of nearly 100 jurisdictions. A drop-down menu by country allows users to explore a range of issues related to data privacy (e.g. which government body is in charge of compliance, what constitutes a transfer, how data can be collected, etc.). For offline viewing, download a specific jurisdiction or the entire handbook. This incredible resource is updated annually to keep pace with the field's rapid changes.

CaLP Launches New Membership at Global Learning Event in Washington, D.C.

CaLP introduced its 40-strong new members at its Global Learning Event in Washington, D.C. Participants developed key messages for the World Humanitarian Summit – including recommendations for better involvement of the private sector in CTP. Additional issues that surfaced included the need for further work on digital payments and the importance of keeping beneficiaries at the center of all cash discussions.

We will continue to work closely with the CaLP technical working group on digital payments and share any developments with you. For additional details about the Global Learning Event or CaLP membership, please contact Rose Smith at membership@cashlearning.org.

Upcoming ELAN Mobile Money Resources and Workshop Reports

They came, they saw, they sculpted with pipe cleaners. Mobile money (MM) workshop participants in West Africa pitched solutions in January to improve MM use in humanitarian programs. And those pitches will be made a reality. The ELAN has committed to producing and sharing the following resources:

- Sample mobile money SOPs, contracts, and training materials;
- A down and dirty guide for assessing and working with MNOs;
- Adaptable workshop materials to replicate similar MNO-humanitarian cross-pollination elsewhere in the world.

Work continues on the final resource – an online E-voucher product catalog. For more information on the workshop goals and follow-on action steps, read the ELAN MM Workshop report in [English](#) or [French](#).



Check out the results and next steps from the Mobile Money Workshops

You Talked, We Listened: ELAN Member Survey Results In!

Shucks. There are a lot of surveys in the world, and you responded to ours. Thanks, folks. We got some warm fuzzies from you (you're more likely to use e-transfers now, and we're expanding your networks) and you had some great feedback for us (more practical guidance, please!). For additional details, read our full survey [results](#).

GET INVOLVED

Webinar: Workshop Highlights Shine on Mobile Money

Want to join in the discussion about mobile money in humanitarian programs? Then grab a cup of morning coffee or an afternoon tea and join us on May 10, 3:00 PM GMT for a lively webinar discussion.

In this webinar, ELAN will host a panel discussion with MM workshop participants Japhet Aritho (Chief Operations Officer of Econet Wireless) and Nathalie Cissokho (West Africa Regional Focal Point for the CaLP), who will offer insights into the events and findings, field your questions about mobile money in humanitarian programming and share ideas for how you can start the conversation with providers in your area.

- **When?** Tuesday, May 10, 2016 from 3-4:00 PM GMT
- **Watch for an email with webinar login details soon!**

Spotlight on Digital Payments and Private Sector Partnerships at the World Humanitarian Summit

Is your organization or company attending the World Humanitarian Summit? Does your agenda include private sector-humanitarian partnerships and/or digital payments? If so, send [Lily](#) two lines about your plans. We may have an opportunity to highlight your innovative work and contributions to the ELAN.

The Electronic Cash Transfer Learning Action Network is convened by Mercy Corps, with support from the MasterCard Center for Inclusive Growth.

